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**DIGITAL, INNOVATION, AND GREEN TECHNOLOGY PROJECT
(DIGIT PROJECT)**

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**REPUBLIC OF CROATIA**

**MINISTRY OF SCIENCE, EDUCATION AND YOUTH**

Donje Svetice 38, Zagreb 10 000, Croatia

**DIGITAL, INNOVATION, AND GREEN TECHNOLOGY PROJECT**

**(DIGIT PROJECT)**

IBRD LOAN NO. 9558-HR

PROJECT ID: P180755



**ANNEX III. INDICATIVE CONTENT OF THE BASELINE SURVEY**

**CALL FOR PROPOSALS**

**“SEAL OF EXCELLENCE UNDER THE SYNERGIES PROGRAM”**

CALL REFERENCE NUMBER: DIGIT.2.2.01

December 2024

## **Baseline survey for applicants to the Call for proposals "Seal of Excellence under the Synergies program"**

The Call for proposals "Seal of Excellence under the Synergies program" supports Croatian research organizations in implementing projects that received the Seal of Excellence certificate for proposals submitted under the European Research Council Proof of Concept (ERC PoC) Grant and Marie Skłodowska-Curie Action Postdoctoral Fellowships (MSCA PF).

This survey collects data on that will allow us to assess the impact of grants on the research and development capacities of Croatian research organizations. The information you provide through this survey will not be used to assess the quality of your project application. The survey data will only be used to assess the effectiveness of the Seal of Excellence under the Synergies program upon its completion and to inform future improvements to the program.

Please complete **all** questions, unless instructed otherwise. If you take a break from filling out the survey, you can continue from where you left of if you open it in the same web browser on the same device, unless you clear browser cookies. Press the arrow at the bottom of the screen to start the survey.

Please enter contact details in case of questions related to the form:

|  |  |
| --- | --- |
| Name and surname: (text value) | Click or tap here to enter text. |
| Job title | Click or tap here to enter text. |
| Name of the research organization | Click or tap here to enter text. |
| Telephone number | Click or tap here to enter text. |
| Email address (valid Email address) | Click or tap here to enter text. |

# Project information

Important note: Please enter the correct information about the applicant and the project as they will be used to verify the completion of the survey during the administrative check.

* 1. **Please provide the full name of your project and the name of the research organization applying to the Call.**

**Project name** Click or tap here to enter text.

**Applicant name (Research organization)** Click or tap here to enter text.

* 1. **Please mark the Horizon Europe program under which your project received the Seal of Excellence certificate:**

☐ European Research Council Proof of Concept (ERC PoC) Grant (Skip Section 3)

☐ Marie Skłodowska-Curie Action Postdoctoral Fellowships (MSCA PF) (Skip Section 4)

* 1. **Please indicate the predominant scientific area to which your project proposal refers.**

☐ Biomedicine and health

☐ Biotechnical sciences

☐ Humanities

☐ Natural sciences

☐ Social sciences

☐ Technical sciences

* 1. **Please indicate the scientific field to which your project proposal refers.**

**Scientific field** Click or tap here to enter text.

# Horizon Europe participation

This section refers to the research organization acting as your host institution in the ERC PoC Grant or MSCA PF proposal. Please fill out the information on the research organization’s prior participation in Horizon Europe calls for proposals **as main applicant, host institution, or coordinator.**

* 1. **Please mark all the Horizon Europe calls for proposals in which your research organization participated in the past three years as main applicant, host institution, or coordinator.**

|  |
| --- |
| ☐ MSCA Postdoctoral fellowships  |
| ☐ MSCA COFUND |
| ☐ Teaming for Excellence  |
| ☐ Horizon Europe Mission: Adaptation to Climate Change |
| ☐ ERC Proof of Concept |
| ☐ Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

* 1. **In the past three years, how many applications were submitted to Horizon Europe calls for proposals in which your research organization participated (as main applicant, host institution, or coordinator)?**

|  |  |  |
| --- | --- | --- |
|  | Number of applications submitted |  |
| MSCA Postdoctoral fellowships  | (number between 1 and 100) | (if 2.1.a selected) |
| MSCA COFUND | (number between 1 and 100) | (if 2.1.b selected) |
| Teaming for Excellence  | (number between 1 and 100) | (if 2.1.c selected) |
| Horizon Europe Mission: Adaptation to Climate Change | (number between 1 and 100) | (if 2.1.d selected) |
| ERC Proof of Concept | (number between 1 and 100) | (if 2.1.e selected) |
| *Specified other in 2.1.f*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | (number between 1 and 100) | (if 2.1.f selected) |

* 1. **In the past three years, how many project proposals in which your research organization participated (as main applicant, host institution, or coordinator) were awarded the Seal of Excellence?**

|  |  |  |
| --- | --- | --- |
|  | Number of Seal of Excellence certificates |  |
| MSCA Postdoctoral fellowships  | (number less than or equal to 2.2\_1) | (if 2.1.a selected) |
| MSCA COFUND | (number less than or equal to 2.2\_2) | (if 2.1.b selected) |
| Teaming for Excellence  | (number less than or equal to 2.2\_3) | (if 2.1.c selected) |
| Horizon Europe Mission: Adaptation to Climate Change | (number less than or equal to 2.2\_4) | (if 2.1.d selected) |
| ERC Proof of Concept | (number less than or equal to 2.2\_5) | (if 2.1.e selected) |
| *Specified other in 2.1.f*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | (number less than or equal to 2.2\_6) | (if 2.1.f selected) |

* 1. **In the past three years, how many project proposals in which your research organization participated (as main applicant, host institution, or coordinator) received funding from Horizon Europe?**

|  |  |  |
| --- | --- | --- |
|  | Number of projects awarded with funding |  |
| MSCA Postdoctoral fellowships  | (number less than or equal to 2.2\_1) | (if 2.1.a selected) |
| MSCA COFUND | (number less than or equal to 2.2\_2) | (if 2.1.b selected) |
| Teaming for Excellence  | (number less than or equal to 2.2\_3) | (if 2.1.c selected) |
| Horizon Europe Mission: Adaptation to Climate Change | (number less than or equal to 2.2\_4) | (if 2.1.d selected) |
| ERC Proof of Concept | (number less than or equal to 2.2\_5) | (if 2.1.e selected) |
| *Specified other in 2.1.f*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | (number less than or equal to 2.2\_6) | (if 2.1.f selected) |

After clicking on the right arrow, you will no longer be able to go back and edit the answers already entered.

# Postdoctoral Fellowships

* 1. **To your knowledge, has the department hosting the incoming postdoctoral researcher ever hosted visiting researchers before?**

*These activities include hosting researchers employed at research organizations outside Croatia, for a minimum duration of one month.*

☐ Yes

☐ No

* 1. **To your knowledge, has anyone in your research organization (including you) collaborated or worked with or conducted research with a visiting postdoctoral fellow?**

☐ Yes

☐ No

* 1. **Please indicate up to three reasons (and at least one) why you believe that hosting a visiting postdoctoral fellow can be beneficial for your research organization.**

|  |
| --- |
| ☐ Enabling researchers at a research organization to meet, interact, and learn from a visiting postdoctoral fellow.  |
| ☐ Attracting additional international researchers. |
| ☐ Establishing collaborations with research organizations abroad.  |
| ☐ Increasing the number of international research grants that the organization receives. |
| ☐ Increasing the quality of the research organization's research results.  |
| ☐ Increase the commercialization of the research organization's research results. |
| ☐ Increasing cooperation with the private sector. |
| Other (please specify)  |

# ERC PoC Grants

**A. INFORMATION ON THE PRINCIPAL INVESTIGATOR**

1.

In this section, please fill in the information about **the principal investigator.**

*The principal investigator is a person in the project team who has scientific research competencies and who is responsible for the scientific aspects of the project.*

* 1. **Please indicate the position of Principal Investigator in the research organization.**

☐ Full professor, permanent title

☐ Full professor, first selection

☐ Associate Professor

☐ Assistant Professor

☐ Scientific Advisor, permanent title

☐ Scientific Advisor, first selection

☐ Senior Research Associate

☐ Research Associate

☐ Postdoctoral Researcher

☐ Senior Teaching Assistant

☐ Assistant

☐ Doctoral student

☐ Other, please specify: \_\_\_\_\_\_\_\_

* 1. **Please indicate the length of service (in years) of the principal investigator in the research organization.**

☐ Less than a year

☐ Between one and 2 years

☐ Between 2 and 5 years

☐ More than 5 years

* 1. **Has the Principal Investigator ever applied for a mobility grant?**

*Mobility means conducting research as a visiting researcher in an organization outside Croatia, for a minimum duration of one month.*

☐ Yes

☐ No

* 1. **Please enter the number of mobility grants received by the principal investigator.**

*If the principal investigator has applied and has not received any support, please enter 0.* (if 4.3 = Yes)

Click or tap here to enter text. Number between 0 and 100

* 1. **Please enter an estimate of the total amount of the mobility grant received by the principal investigator. (if 4.4 > 0)**

Click or tap here to enter text. (number greater than 0)

* 1. **Please specify the institution, the country where the mobility ended and the duration of the mobility activity. (minimum 1 host institution, 1 host country and 1 duration of mobility)**

*If the Principal Investigator has completed more than one mobility activity, please provide details for the experience of up to 5 most recent mobilities.* (if 4.5 > 0)

|  |  |  |
| --- | --- | --- |
| Name of the host institution | Host Country | Duration of mobility |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

* 1. **How many peer-reviewed journal articles has the Principal Investigator published so far?**

☐ None

☐ 1 – 4 articles

☐ 5 – 9 articles

☐ 10 or more articles

* 1. **Has the principal investigator ever received funding (as a project leader) for a project from another publicly funded program?**

☐ Yes

☐ No

* 1. **Please mark the programs from which the principal investigator received funding (as a project leader).**

*It is possible to mark more than one response. Please mark all applicable responses.* (if 4.8 = Yes)

☐ Centralized European Union programs (e.g. FP7, Horizon 2020, etc.)

☐ Croatian Science Foundation (e.g. Research Projects, Installation Research Projects, etc.)

☐ European Structural and Investment Funds (e.g. SIIF, STRIP, IRI, etc.)

☐ Other publicly funded programs (please specify) Click or tap here to enter text.

* 1. **Please enter the number of projects for which the Principal Investigator has received funding from the centralized European Union programs (e.g. FP7, Horizon 2020, Horizon Europe, etc.) as a project leader. (if 4.9 = Centralized European Union programs (e.g. FP7, Horizon 2020, etc.))**

Click or tap here to enter text. Number between 1 and 100.

* 1. **Please enter the number of projects for which the Principal Investigator has received funding from the Croatian Science Foundation (e.g. Research Projects, Installation Research Projects, etc.) as a project leader. (if 4.9 = Croatian Science Foundation (e.g. Research Projects, Establishment Research Projects, etc.))**

Click or tap here to enter text. Number between 1 and 100.

* 1. **Please enter the number of projects for which the Principal Investigator has received funding from the European Structural and Investment Funds (e.g. SIIF, STRIP, IRI, etc.) as a project leader. (if 4.9 = European Structural and Investment Funds (e.g. SIIF, STRIP, IRI, etc.)**

Click or tap here to enter text. Number between 1 and 100.

* 1. **Please enter the number of projects for which the Principal Investigator has received funding from other publicly funded programs as a project leader. (if 4.9 = Other publicly funded programs)**

Click or tap here to enter text. Number between 1 and 100.

* 1. **Please enter the number of collaborative R&D and innovation projects in which the Principal Investigator has participated so far.**

*If the principal investigator did not participate, enter 0.*

|  |  |
| --- | --- |
|  | Number |
| With foreign research organizations | (number between 0 and 100) |
| With research organizations in Croatia | (number between 0 and 100) |
| With foreign business organizations | (number between 0 and 100) |
| With business organizations in Croatia | (number between 0 and 100) |

* 1. **Has the Principal Investigator ever applied for a patent?**

☐ Yes

☐ No

* 1. **Please enter how many patents has the Principal Investigator applied for and obtained.**

*If there are none, please enter 0.* (if 4.15 = Yes)

|  |  |  |
| --- | --- | --- |
|  | **Number of applications submitted** | **Number of approved applications** |
| State Intellectual Property Office (Croatia) | (number between 0 and 100) | (number less than or equal to 4.16\_1\_1) |
| European Patent Office | (number between 0 and 100) | (number less than or equal to 4.16\_2\_1) |
| Other patent offices | (number between 0 and 100) | (number less than or equal to 4.16\_3\_1) |
|  | (at least one must be greater than 0) |  |

INT\_IA When carried out for the purpose of developing and/or implementing a product or process innovation, **innovation activities** include the procurement of machinery, equipment, buildings, software and licenses; engineering and development work, feasibility studies, design, training, research and development, marketing and other types of activities elaborated below. This also includes all types of research and development activities to generate new knowledge or solve scientific or technical problems.

* Product innovation is the introduction **of a new or significantly improved** product or service with respect to its capabilities, ease of use, components or subsystems. **A product** is usually a tangible item such as a smartphone, furniture or software package, but also software that can be downloaded; music and film are also products. **Services** are usually intangible, such as retail, insurance, educational courses, consulting, etc.
* Process innovation is the implementation **of a new or significantly improved** production process, distribution method, or accompanying activity.
	1. **Has the Principal Investigator ever worked on innovation activities related to:**

|  |  |  |
| --- | --- | --- |
|  | Yes | No |
| New or significantly improved **goods** (*excludes simple resale of new goods and changes of a purely aesthetic nature*) | ☐  | ☐  |
| New or significantly improved **services.** | ☐  | ☐  |
| New or significantly improved **production methods** for the production of goods or services | ☐  | ☐  |
| New or significantly improved **methods of logistics, delivery or distribution** for goods or services | ☐  | ☐  |

 (If all options are marked "No," skip to 4.25)

* 1. **Has the Principal Investigator carried out any of the following activities when developing these innovations?**

*It is possible to mark more than one answer. Please tick all that is applicable.*

|  |
| --- |
| ☐ Applied for public funding  |
| ☐ Purchased or otherwise assisted by a technology transfer office, business support organization, or similar entity (e.g., a business incubator) |
| ☐ Acquired new equipment, plant or other forms of physical capital☐ Acquired new patents, intellectual property rights, or other forms of intellectual or intangible property |
| ☐ Purchased or otherwise received consulting services from experts  |

* 1. **As far as you know, are any of these innovations:**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | I don't know |
| The first in Croatia | ☐  | ☐  | ☐  |
| The first in Europe\* | ☐  | ☐  | ☐  |
| The first in the world | ☐  | ☐  | ☐  |

4.19\* *Includes the following countries: Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Ireland, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, North Macedonia, Malta, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovenia, Slovakia, Switzerland, Spain, Sweden, Turkey and the United Kingdom.*

* 1. **Have the innovation activities of the Principal Investigator ever resulted in the following:**

|  |  |  |
| --- | --- | --- |
|  | Yes | No |
| Analysis of market potential | ☐  | ☐  |
| Commercialization strategy | ☐  | ☐  |
| Commercialization agreement | ☐  | ☐  |
| Collaborative research | ☐  | ☐  |
| Contract research | ☐  | ☐  |
|  |  |  |
| Protection of intellectual property | ☐  | ☐  |
| Licensing of intellectual property | ☐  | ☐  |
| Setting up a *spin-off* | ☐  | ☐  |
| Launching an innovation on the market (goods and services sold, processes implemented, organizational innovation, design or marketing innovation) | ☐  | ☐  |

* 1. **Has the Principal Investigator carried out activities that did not result in innovation for the following reasons:**

|  |  |  |
| --- | --- | --- |
|  | **Yes** | No |
| Activities were abandoned or suspended before completion | ☐  | ☐  |
| Activities are still ongoing | ☐  | ☐  |

* 1. **Was there some other reason why the activities carried out did not result in innovation?**

☐ Yes

☐ No

* 1. **What are other reasons why the activities carried out have not resulted in innovation?** (if 4.22 = Yes)

Click or tap here to enter text.

* 1. **You have stated that the Principal Investigator has abandoned or suspended innovation activities. What was the reason for this?**

*It is possible to mark more than one response. Please mark all applicable responses.* (if 4.21\_1 = Yes)

☐ The innovation was assessed as technically unfeasible

☐ The innovation was assessed as unprofitable

☐ The Principal Investigator could not purchase certain tangible or intangible assets that were necessary for the development of the innovation

☐ The Principal Investigator could not recruit staff or consultants with the skills and knowledge needed to develop the innovation

☐ A competitor or other organization developed the same or a very similar innovation before the Principal Investigator was able to complete theirs

☐ The Principal Investigator was unable to raise the funds needed to develop the innovation

☐ Other reasons (please specify): Click or tap here to enter text.

* 1. **In the past, how significant were the following factors in preventing the principal investigator's innovation activities or decisions to carry them out?**

|  |  |
| --- | --- |
|  | Level of significance |
|  | High | Medium | Low | Not significant |
| Lack of information on the rules of commercialization of research within the research organization | ☐  | ☐  | ☐  | ☐  |
| Lack of or difficulty in obtaining project management support (e.g., technology transfer services) | ☐  | ☐  | ☐  | ☐  |
| Lack of incentives (monetary or non-monetary) for the commercialization of research | ☐  | ☐  | ☐  | ☐  |
| Difficulties in obtaining funding (e.g. grants or innovation subsidies from the state budget or EU funding) | ☐  | ☐  | ☐  | ☐  |
| Lack of or difficulty in acquiring tangible assets (e.g. equipment, machinery, etc.) | ☐  | ☐  | ☐  | ☐  |
| Lack of or difficulty in acquiring intangible assets (e.g. patents) | ☐  | ☐  | ☐  | ☐  |
| Lack of or difficulty in hiring external collaborators (e.g. consultants) | ☐  | ☐  | ☐  | ☐  |
| Lack of or difficulty in forming partnerships (e.g. R&D partnerships) | ☐  | ☐  | ☐  | ☐  |
| Difficulties in obtaining intellectual property rights for the innovations of the principal investigator (e.g. through patents) | ☐  | ☐  | ☐  | ☐  |
| Uncertainty or unfavorable market conditions (e.g. demand for products, competition) | ☐  | ☐  | ☐  | ☐  |
| Uncertainty due to legislation or regulations, excessive administrative burden | ☐  | ☐  | ☐  | ☐  |

**B. INFORMATION ON THE RESEARCH ORGANIZATION**

In this section, please fill out information on the research organization acting as the host institution in the ERC PoC Grant.

* 1. **Has your research organization applied for a patent in the last 3 years?**

☐ Yes

☐ No

* 1. **Please indicate how many patents has your research organization applied for and obtained in the last 3 years?** (if 4.26 = Yes)

*If there are none, please enter 0.*

|  |  |  |
| --- | --- | --- |
|  | **Number of applications filed** | **Number of approved applications** |
| State Intellectual Property Office (Croatia) | (number between 0 and 100) | (number less than or equal to 4.27\_1\_1) |
| European Patent Office | (number between 0 and 100) | (number less than or equal to 4.27\_2\_1) |
| Other patent offices | (number between 0 and 100) | (number less than or equal to 4.27\_3\_1) |
|  | (at least one must be greater than 0) |  |

* 1. **Please mark other types of intellectual property protection that your research organization applied for in the last 3 years?** (skip to 4.30 if 4.28.e selected)

☐ Trademark

☐ Copyright

☐ Industrial design

☐ Other (please specify)

☐ None

* 1. **Please provide information on the number of other intellectual property protection applications your research organization has filed and got approved in the last 3 years?**

|  |  |  |
| --- | --- | --- |
|  | **Number of applications filed** | **Number of applications approved** |
| *Trademark* (if 4.28.a selected) | (number between 1 and 100) |  (number less than or equal to 4.29\_1\_1) |
| *Copyright* (if 4.28.b selected) | (number between 1 and 100) |  (number less than or equal to 4.29\_2\_1) |
| *Industrial design* (if 4.28.c selected) | (number between 1 and 100) |  (number less than or equal to 4.29\_3\_1) |
| *Specified other in 4.29.d* (if 4.28.d selected) | (number between 1 and 100) |  (number less than or equal to 4.29\_4\_1) |
|  |  |  |

* 1. **Has your research organization ever been involved in any research commercialization activity?**

☐ Yes

☐ No

* 1. **What kind of commercialization was this?**

*It is possible to mark more than one response. Please mark all applicable responses.* (if 4.30 = Yes)

☐ Sale of intellectual property

☐ Licensing of intellectual property

☐ *Spin-off* establishment

☐ Other *(please specify):* Click or tap here to enter text.

* 1. **In the last 3 years, has your research organization recorded any income from protected intellectual property (e.g. through sales, licensing, or similar)?** (if 4.30 = Yes)

☐ Yes

☐ No

* 1. **Why has your research organization never been involved in any research commercialization activity?** (if 4.30 = No)

Click or tap here to enter text.

**C. INFORMATION ON THE PROJECT**

* 1. **In your opinion, what is the main planned outcome of your project?**

*It is possible to mark more than one response. Please mark all applicable responses.*

☐ Securing intellectual property based on project results

☐ Technical performance demonstration

☐ Prototype development

☐ Conducting market analyses or feasibility studies

☐ Development of commercialization plans

☐ Other *(please specify):* Click or tap here to enter text.

# Application costs

* 1. **Think about all the costs incurred by your organization during the preparation of the application to the Seal of Excellence under the Synergies Program, such as the time spent on preparing paperwork, consultants, assistants, materials, etc**. *Please provide your best estimate of the total costs of preparing the application for this project in euro. For example, if the total costs were ten thousand euro, enter "10000". (Do not include costs related to the preparation of the Horizon Europe application)*

\_\_\_\_\_\_\_\_\_\_  **euro** (number between 0 and 200000)

* 1. **Approximately how many days did it take your organization to prepare the application? (Do not include the days spent by the incoming postdoctoral fellow)**

\_\_\_\_\_\_\_\_\_\_  **days** (number between 1 and 365)

* 1. **What type of human resources did you use in preparing the application?**

*It is possible to mark more than one response. Please mark all applicable responses.*

☐ Administrative assistants

☐ Lawyers and legal advisors

☐ Accountants

☐ Researchers and/or technology professionals

☐ Other external (contracted) experts (e.g. consultants for EU funds)

☐ Other, please specify: \_\_\_\_\_\_\_\_\_\_

* 1. **In your opinion, are the financial and non-financial costs of applying to the program reasonable?**

☐ Yes

☐ No, please specify: \_\_\_\_\_\_\_\_\_\_

There is only one question left until the end of the survey. After you click on the arrow to the right, you will no longer be able to go back and edit the answers you have already entered.

# Your feedback on the application process

(Positive and negative statements will be randomly distributed)

* 1. **Please indicate to what extent you disagree or agree with the following statements.**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | I completely disagree | I disagree | I neither agree nor disagree | I agree | I completely agree |
| It was **easy** to identify and obtain information about the Call |  |  |  |  |  |
| The objectives of the Call are **clear** |  |  |  |  |  |
| Application support is **timely and relevant** |  |  |  |  |  |
| The application process is **well explained** |  |  |  |  |  |
| The application is **easy** to prepare |  |  |  |  |  |
| The time to complete the application is **sufficient** |  |  |  |  |  |
| The amount and type of information required in the project proposal is **adequate** |  |  |  |  |  |
| Eligibility criteria are **clear** |  |  |  |  |  |
| Eligibility criteria are **fair** |  |  |  |  |  |
| The selection process is **clear** |  |  |  |  |  |
| The selection process is **transparent** |  |  |  |  |  |
| It was **easy** to access the call application rules |  |  |  |  |  |
| The rules of the Call are **clear** |  |  |  |  |  |
| Procedures in case of non-compliance with the rules of the call are **flexible** |  |  |  |  |  |
| The list of eligible costs is **appropriate** for the project |  |  |  |  |  |
|  |  |  |  |  |  |
| It was **difficult** to identify and obtain information about the Call |  |  |  |  |  |
| The objectives of the Call are **unclear** |  |  |  |  |  |
| Application support **is not timely and irrelevant** |  |  |  |  |  |
| The application process **is not well** explained |  |  |  |  |  |
| The application is **difficult** to prepare |  |  |  |  |  |
| The time to complete the application is **insufficient**  |  |  |  |  |  |
| The amount and type of information required in the project proposal is **excessive**  |  |  |  |  |  |
| Eligibility criteria are **unclear** |  |  |  |  |  |
| Eligibility criteria are **unfair** |  |  |  |  |  |
| The selection process is **unclear** |  |  |  |  |  |
| The selection process is **not transparent**  |  |  |  |  |  |
| It was **difficult** to access the regulations of the program |  |  |  |  |  |
| The rules of the Call are **unclear**  |  |  |  |  |  |
| Procedures in case of non-compliance with the rules of the call are **too rigid** |  |  |  |  |  |
| The list of eligible costs is **not appropriate** for the project |  |  |  |  |  |